

PUBLIC ASSISTANCE COVID-19 APPEALS PROCESS

BULLETIN #33 – 7/13/20

If at any point an applicant does not agree with a determination made by FEMA related to an application for, or the provision of, assistance under the PA Program they may appeal it.

FEMA provides applicants with two opportunities to request FEMA reconsider a determination. The first appeal is to the FEMA Regional Administrator. If the applicant disagrees with this determination, they may submit a second appeal to the Assistant Administrator of the Recovery Directorate at FEMA Headquarters.

Applicants must submit a written appeal to the Recipient (DEM) within 60 days of receiving written notification of FEMA's determination. DEM must forward the appeal with their recommendation to FEMA within 60 days of receipt of the appeal.

FEMA has 90 days to review the appeal and take one of two actions:

1. Provide final written decision to the Recipient; or
2. Request additional information specifying the date FEMA must receive the information by (usually 30 days).

This information is from the Public Assistance Program and Policy Guide (PAPPG) V3.1, pages 145-146.

Additional DEM Bulletins, FEMA Fact Sheets, and additional recovery resources can be found on the DEM Website at <https://dem.nv.gov/COVID-19/home/>

FOR QUESTIONS, PLEASE CONTACT:

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